



The City of Paducah, Kentucky

ADDENDUM #1

REQUEST FOR PROPOSALS INTEGRATED PUBLIC SAFETY SYSTEM

Computer-Aided Dispatch (CAD)

Mobile Data System (MDS)

Law Enforcement Records Management System (LERMS)

Fire Service Records Management System (FRMS)

Prepared by:



Federal Engineering, Inc.
10600 Arrowhead Dr, Suite 160
Fairfax, VA 22030
703-359-8200



This addendum is hereby made part of the RFP/Contract Documents for the referenced bid. Please note the following changes, corrections, and/or information and include the requirements stated herein in connection with this RFP/Contract. Addendum #1 contains vendor questions and responses made available to all vendors attending the Pre-Proposal meeting.

All proposing vendors need to ensure the proposal submittal reflects the receipt of Addendum #1. Please include a signed copy of Appendix E (Addenda Acknowledgement Form) in any proposal submission.

If there are any questions please direct them to:

Tammara S. Sanderson
Paducah City Clerk
tsanderson@paducahky.gov

Thank You,

Tammara S. Sanderson
Paducah City Clerk

Question 1 (pre-bid):

Internet WAN Deployment/Browser Based – Does this mean hosted?

Response:

The City has a desire to include or potentially to look at hosted/cloud based (internal or external hosted solution). The City is interested in looking at the proposed solution's overall process. Not proposing a hosted solution is not a definitive disqualification if the system does not work that way. Solution architecture, functionality responses, references, and other RFP response elements will be considered in overall vendor assessments.

Question 2 (pre-bid):

RFP States hosted solutions may be preferred – Should vendor bid if hosted solution is not available? If so, what level of points are applied for having hosted/cloud-based solution?





Response:

Hosted may get more points but solution selection will be based on all considerations outlined within the RFP (also see response to Question 1).

Question 3 (pre-bid):

Funding – funding in place or seek funding later?

Response:

Funding is in place for this project.

Question 4:

On page 19 of the RFP item E 3. The City seeks the following technical foundation: Microsoft SQL relational database. Is this a mandatory requirement?

Response:

No.

Question 5:

Is the agency looking for a Fire RMS solution also or does the agency already have their own and we could possibly interface to it? If you don't currently have one, does the Fire Department have a preference for one?

Response:

The City is looking for a Fire RMS solution. Page 12 of the Paducah KY CAD RFP outlines the current Fire Records technology in use by the City of Paducah Fire Department and by various McCracken County agencies. The City does not maintain a preference for any specific Fire Records Management software or software vendor, but instead will rely on the solution(s) presented by responding vendors and based on the level of compliance those solutions have with the functionality outlined in the functional specifications provided within the RFP.

Question 6:

[Can] companies from Outside USA apply for this?

Response:

Yes.

Question 7:

[Do vendors] need to be [present/on-site] for meetings?





Response:

The City expects the selected vendor to be on-site for various meetings and milestones throughout the implementation process. This would include kick off and planning meetings, training, live support, project closeout and other mutually accepted milestones.

Question 8:

Can [vendors] perform the tasks (related to RFP) outside USA?

Response:

Due to the ambiguous nature of the question, the City cannot provide a response beyond the information provide in the response to Question 7 above.

Question 9:

Can we [vendors] submit the proposals via email?

Suggested Response:

*Please see Part III, Section 3 **Submission of Proposals** (starting on page 42) of RFP.*

Question 10:

Our team is wondering if there are unlocked, workable Excel documents available for Appendix A1-A5: Functional Specifications?

Response:

The City has re-tested the sheets and believe they are working as designed. There are a few steps that may be necessary to make sure things work. Specifically, when the sheets are opened, the "Enable Editing" option must be selected for the sheets to function correctly. For the functional specifications, the only fields that are unlocked for vendors is the "Availability" drop down, and the "Review Comments" column (for free text entries). An offer by the City to call concerned parties to help answer specific questions related to these sheets was extended.

Question 11:

On Appendix G: Proposal Cost Sheets, we can enter data but the prices don't automatically sum up like they would in an Excel spreadsheet. [Is this correct]?

Response:

*The Pricing Form will auto-calculate "Extended" and "Total" columns, the yellow "Subtotal" lines, and the **Summary** tab, based on the instructions outlined on the **Instructions** tab. Also, when the sheets are opened, the "Enable Editing" option must be selected for the*





sheets to function correctly. An offer by the City to call concerned parties to help answer specific questions related to these sheets was extended.

Question 12:

Are these available on a website somewhere, or could you provide us with the editable Excel files?

Response:

The Excel files are available at <http://paducahky.gov/request-bids-or-proposals> , as listed in the original RFP release. If any functionality issues are found with any of the appendices, all participating vendors will be notified via e-mail and corrected versions will be made available. At the time of the release of this addendum, no specific issues have been found and no corrections have been required.

Question 13:

Will the City of Paducah consider a 3-week extension to the RFP to allow respondents time to ensure the quality of the RFP is to the level the City would expect?

Response:

Based on the original time provisioned for responding to the RFP (60 days), no extension will be granted at this time.

Question 14:

From page 14 of the Main RFP Document, will the City accept a proposal with only an Interface to the Fire Records Management Application of your choice, rather than the inclusion of a Fire Records product?

Response:

It is the City's preference that proposing vendors provide a Fire Records Management System (FRMS) as part of their overall proposal to the City, and that the FRMS solution be tightly integrated with the CAD and other Records Management System solutions being offered. The City will, however, consider proposals that include Firehouse software specifically, and an interface to that product. The proposal should include the cost of the FRMS solution, the cost of the interface (from both sides), and the cost to train users and administrators on the provided solution.

Question 15:

From page 15, the City indicates an interface to 'Jail Management System'. Will the City provide the name of the jail vendor? Is the City looking for, or considering, a new Jail





Management System?

Response:

The City would prefer an interface to McCracken County's Jail Tracker System (Version 4.14.12.0) that brings name information back as part of any applicable query that is run via the LINK/NCIC interface. Data base is MSSQL, and the server is SQL based. That Interface can be priced as OPTIONAL.

Question 16:

From page 16, will you accept a proposal with Hardware and OS Software specifications only, but not the provision of the actual hardware or OS Software?

Response:

The City requires all responding vendors to provide for a turn-key system, which includes all hardware, software, peripherals and modules necessary to provide the COMPLETE SYSTEM specified in a vendor's proposal.

Question 17:

From Appendix A, Specification COM-81, The text of the requirement is cut off due to the size of the box, will the City please provide the full text?

Response:

Paducah KY CAD RFP Appendix A1 - Functional Specifications - Vendor Locked 20170814, "Common" tab - Com-81 – Crucial – The system allows movement between fields, both forward and backward, in a form by tabbing out of a field to the subsequent field; [Tab] for left to right and [shift][Tab] for right to left. Also, if you resize the zoom on the page when viewing, the full text may appear.

Question 18:

Can you please confirm that the City will only consider RFP responses for this RFP from [vendors who attended the pre-bid meeting]?

Response:

*Please see Part III, Section 10 **Pre-Proposal Information** (page 49) of RFP.*

Question 19:

Is this project funded? (Page 45 section C)





Response:

See response to Question 3.

Question 20:

If this project is not currently funded will budgetary or grant funds be used?

Response:

See response to Question 3.

Question 21:

Page 13 #11- What medical protocol interface do you currently use?

Response:

The City currently uses the Medical Priorities EMD Card System. The preferred system to integrate with for this procurement is the PowerPhone solution.

Question 22:

Page 16 #5 - Is it 18 or 24 monitors to be supplied?

Response:

City of Paducah KY RFP for Integrated Public Safety System Part I, Section 4 item J, number 5 (page 16) should read:

5. Six CAD Workstations with four 24" monitors each (total of 24 monitors)

City of Paducah KY RFP for Integrated Public Safety System Appendix G Pricing Form Vendor Locked 20170814.xlsx has been updated to reflect the total number of monitors outlined in the response to Question 22 above, will be included in the distribution of this Addendum (Addendum 1), and will be named "Paducah KY CAD RFP Appendix G - Pricing Form Vendor locked 20170918.xlsx"

